

NWCCU POLICIES | RECORD OF STUDENT COMPLAINTS

In accordance with USDE regulation 602.16(a)(1)(ix), an institution shall make available an account of the student complaints it has received, its processing of those complaints, and how that processing comports with the institution's policies and procedures on the handling of grievances or complaints. The Commission reviews the institution's record of complaints as part of the institution's Year Seven Evaluation.

October 2013, Revised October 2015