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July 12, 2019

Andrew Sund
President
Heritage University
3240 Fort Road
Toppenish, WA 98948

Dear President Sund:

This letter serves as formal notification and official record of action taken by the Northwest Commission on Colleges and Universities (NWCCU) at its meeting on June 19-21, 2019, concerning the Spring 2019 Mission Fulfillment and Sustainability Evaluation of Heritage University. This action was taken after consideration of evidence, including the institution's Self-Evaluation Report, the Peer-Evaluation Report, the optional Institutional Response to the Peer-Evaluation Report, and information received as part of the institutional representative meeting with Commissioners.

Accreditation

- Reaffirm Accreditation

Commendations

The Commission commends Heritage University for:

1. The deep commitment of its faculty, staff, and administrators to the mission of the University, which guides them in outstanding support of transformative, student-centered education, developing leaders who embrace social justice and community engagement.
2. Its dedicated, data-driven efforts to support student access and equity, as exemplified by the summer Math Bridge and English Academy programs that have enabled hundreds of students to advance from developmental to college-level study.
3. Its Center for Intercultural Learning and Teaching's (CILT) dedication to delivery of high quality and continuous faculty development in areas of program review and assessment, the use of classroom technology, cultural responsiveness and care of students, and pedagogy that supports academic excellence for all students.
4. The culture of assessment among its professionally accredited undergraduate and graduate level majors and programs.
5. Its Board of Directors for advancing the mission of Heritage University through its strong leadership, engagement, advocacy, philanthropic support, and discerning recruitment of new members to the Board.

Status of Previous Recommendations Addressed in this Evaluation

- Recommendation 1: Spring 2014 Mid-Cycle Review - *Fulfilled*
- Recommendation 2: Spring 2014 Mid-Cycle Review - *Continued as Needs Improvement*
- Recommendation 3: Spring 2014 Mid-Cycle Review - *Fulfilled*
- Recommendation 4: Spring 2014 Mid-Cycle Review - *Fulfilled*
- Recommendation 5: Spring 2014 Mid-Cycle Review - *Continued as Needs Improvement*
- Recommendation 6: Spring 2014 Mid-Cycle Review - *Fulfilled*

Recommendations Substantially in Compliance but in Need of Improvement

The Commission recommends that Heritage University:

1. Generate sufficient cash flows and accumulate sufficient reserves to support its mission, programs, and services (Standard 2.F.1).
2. Build upon its recent progress and fully implement systematic collection and analysis of meaningful, assessable, and verifiable data appropriate for evaluating accomplishment of its core theme objectives; make all program outcomes available to enrolled students; fully implement systematic assessment of learning outcomes in general education and in academic and co-curricular programs; and that the University regularly review its assessment processes to ensure they appraise authentic achievements and yield meaningful results that lead to improvement (Standards 2.C.2, 4.A.1, 4.A.2, 4.A.3, 4.A.6).

Required Follow-Up

- Mission and Core Themes Fall 2020
 - Recommendation 2: Spring 2014 Mid-Cycle Review
 - Recommendation 5: Spring 2014 Mid-Cycle Review
- Mid-Cycle Review Spring 2022
 - Recommendation 1: Spring 2019 Mission Fulfillment and Sustainability
 - Recommendation 2: Spring 2019 Mission Fulfillment and Sustainability

Future Evaluations

- Mission and Core Themes Fall 2020
 - Recommendation 2: Spring 2014 Mid-Cycle Review
 - Recommendation 5: Spring 2014 Mid-Cycle Review
- Mid-Cycle Review Spring 2022
 - Recommendation 1: Spring 2019 Mission Fulfillment and Sustainability
 - Recommendation 2: Spring 2019 Mission Fulfillment and Sustainability
- Mission Fulfillment and Sustainability Spring 2026

July 12, 2019
Page 3 of 3

NWCCU is committed to an accreditation process that adds value to institutions while contributing to public accountability, and we thank you for your continued support of this process. If you have questions about any of the information in this letter, please contact your staff liaison, Senior Vice President Mac Powell.

Sincerely,

A handwritten signature in blue ink that reads "Sonny Ramaswamy". The signature is fluid and cursive, with the first name "Sonny" being more prominent.

Sonny Ramaswamy
President

SR:mp

cc: SaraBecca Martin, Accreditation Liaison Officer
Jane Atkinson, Spring 2019 Mission Fulfillment and Sustainability Committee Chair